

Natwarlal Jashbhai Patel Arts & Commerce College, Mohadi, Dist. Bhandara
Student Satisfaction Survey- 2018-19

Guidelines for Students

The institution is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality of higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age:

C) Gender: a) Female b) Male c) Transgender

D) What degree program are you pursuing now?

a) Bachelor's b) Master's c) M. Phil d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Following are questions for student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69%

1 – 30 to 54% 0 – Below 30%

2. How well did the teachers prepare for the classes?

4 – Thoroughly 3 – Satisfactorily 2 – Poorly 1 – Indifferently

0 – Won't teach at all

3. How well were the teachers able to communicate?

4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily

1 – Generally ineffective 0 – Very poor communication

4. The teacher's approach to teaching can best be described as

4 – Excellent 3 – Very good 2 – Good 1 – Fair 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair 3 – Usually fair 2 – Sometimes unfair

1 – Usually unfair 0 – Unfair

6. Was your performance in assignments discussed with you?

4 – Every time 3 – Usually 2 – Occasionally/Sometimes
1 – Rarely 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly 3 – Often 2 – Sometimes 1 – Rarely 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly 3 – Very well 2 – Moderately 1 – Marginally
0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely
0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially 1 – Slightly 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Somewhat 1 – Very little 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent 3 – Moderate 2 – Somewhat 1 – Very little 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69% 1 – 30 – 49% 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)

Natwarlal Jashbhai Patel Arts & Commerce College, Mohadi

Dist. Bhandara (M.S.)

Students Satisfaction Survey

Year 2018-2019

Total Students- 60

Question No.	Responses					Mean
	4	3	2	1	0	
1	56	04	0	0	0	4
2	43	16	1	0	0	4
3	53	06	1	0	0	4
4	43	13	4	0	0	4
5	49	11	0	0	0	4
6	29	28	3	0	0	4
7	31	22	6	1	0	4
8	42	18	0	0	0	4
9	37	21	2	0	0	4
10	39	15	5	1	0	4
11	36	20	4	0	0	4
12	39	15	4	2	0	4
13	40	19	1	0	0	4
14	39	18	2	1	0	4
15	38	18	4	0	0	4
16	42	18	0	0	0	4
17	47	13	0	0	0	4
18	39	20	1	0	0	4
19	19	1	23	17	0	2
20	53	6	1	0	0	4
Mean						4
21	a	Separate students counters				
	b	Separate RO for girls				
	c	Good teaching				

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SSS Analysis- 2018-19

The institution has adopted the Students Satisfaction Survey as per the guidelines of NAAC. It adopted the same questionnaire suggested by NAAC. There are twenty objective questions and one open ended question. The responses are in the scale of 4 to 0, with the most positive response rated as 4 and most negative response rated as 0. Total 60 students were provided the questionnaire randomly from all classes. They were asked to tick the most appropriate response to the questions. They were also asked to give three observations/suggestions to improve the overall teaching--learning experience in the institution.

After combining all questionnaires, the analysis of the responses was done and following observances were found:

1. Most of the students preferred the **Most Positive Response** which was rated as **4**.
2. So they rated the institution with 4 as their satisfaction level about the institution.
3. The score of Students Satisfaction Survey is **4**.
4. Some of the students gave their suggestions and opinions. Some of them are-
 - a. Separate students' counters
 - b. Separate RO for girls
 - c. Good teaching